

# OUR LEGAL TERMS [EULA]

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## MINDPRO – END USER LICENSE AGREEMENT

[Mindpro](#), who provides the portfolio of cloud apps in the Atlassian Marketplace, is a brand name for the innovation and software development department at [e-Core IT Solutions](#) (“Company”, “we”, “us”, or “our”). Mindpro has the [“Bonterms Standard Agreement for Marketplace Transactions - Version 1.0”](#) as the primary End-User License Agreement (“EULA”) for our apps listed on the Atlassian Marketplace at [Mindpro - Marketplace](#).

This standardized Agreement provides a clear, balanced framework to facilitate efficient licensing for users of Mindpro’s applications. Learn more here [“Bonterms - Atlassian”](#) and here [“Bonterms - FAQ”](#). This End-User License Agreement (“Agreement” or “EULA”) is a legal contract that governs the terms under which you (“Customer” or “User”) may use Mindpro’s software application (“App”) available on the [Mindpro - Marketplace](#).

This Agreement includes both the Bonterms Standard Agreement for Marketplace Transactions (Version 1.0) and Mindpro’s Provider-Specific Terms, collectively defining the rights, responsibilities, and limitations for both Mindpro (“Provider,” “we,” “our,” or “our company”) and you as the Customer.

By downloading, installing, accessing, or otherwise using our app, you confirm that you understand, agree to, and will comply with the terms and conditions outlined in this agreement. If you do not agree with the terms outlined in this agreement and the provider-specific terms, please refrain from downloading, installing, or using the app. Your use of the app signifies your acceptance of and compliance with these terms.

### PROVIDER-SPECIFIC TERMS:

Mindpro has added Provider-Specific Terms below to address unique requirements and policies for our software services:

### LICENSE GRANT, RESTRICTIONS, AND RIGHTS OF USE

[Mindpro](#), a brand of [e-Core IT Solutions](#), grants you a limited, non-exclusive, non-transferable, and revocable license to access, install, and use the App solely for your internal business purposes, as described in the applicable documentation and Atlassian Marketplace listing. This license is subject to the terms of this End-User License Agreement (“EULA”), our Privacy Policy, and any applicable Provider-Specific Terms. You may only use the App in accordance with its intended functionality and technical limitations, and within the scope described in the Atlassian Marketplace.

Prohibited Uses - Unless expressly permitted in writing by Mindpro, you agree not to:

- Sell, sublicense, rent, lease, or distribute the App to any third party.
- Reverse engineer, decompile, disassemble, or attempt to derive the source code or underlying structure of the App.

- Modify, adapt, or create derivative works of the App.
- Circumvent, disable, or interfere with security-related features or access controls of the App.
- Use the App for any unlawful purposes, including but not limited to processing sensitive personal data unless permitted by applicable terms.
- Introduce viruses, malware, or other malicious code into the App.

Violations may result in immediate suspension or termination of access and enforcement of applicable legal remedies.

Authorized Reseller Purchases - This EULA applies regardless of whether you acquire access to the App directly from Mindpro, through the Atlassian Marketplace, a Partner Marketplace, or via an Authorized Atlassian Reseller. If purchased through an Authorized Reseller, the scope of use and access rights will be outlined in the applicable Order Form issued by that Reseller. Mindpro is not bound by any additional terms, representations, or warranties made by any third-party distributor.

## **\_PRIVACY POLICY**

Mindpro understands the importance of ensuring the privacy of your information and being legally compliant to privacy laws and regulations. Use the following link to learn more about our [Privacy-Policy](#).

## **\_SECURITY MEASURES**

Mindpro is committed to protecting Customer Data through stringent security practices. As an enterprise-focused company, Mindpro applies security practices, processes, and rigorous technical and organizational measures to prevent unauthorized access, use, or disclosure of Customer Data. Use the following link to learn more about our [Security Measures](#).

## **\_SUPPORT SERVICES**

We aim to provide a seamless, user-friendly in-product experience, backed by round-the-clock support. To clearly understand our support service terms, scope, and commitments. Use the following link to learn more about our [Support Services](#).

## **\_HOW TO CONTACT US**

If you have any questions regarding this agreement, please do not hesitate to contact us via our [support portal](#) or at [security@mindproapps.com](mailto:security@mindproapps.com). For any other inquiries, please get in touch at [contact@mindproapps.com](mailto:contact@mindproapps.com)